

HEALTH & SAFETY

- Information on the Contingency Plan, related to the COVID-19 coronavirus, is available in each accommodation unit;
- A minimum period of 24 hours is established between each booking (check-in), so that the accommodation units can be disinfected and ventilated, according to the DGS guidelines;
- Each accommodation unit has an independent entrance, so there are no shared areas;
- All staff are duly protected with personal protective equipment, during the entire working period;
- At check-in, masks and 100 ml bottles of disinfectant gel are available, corresponding to the number of guests on the booking;
- An automatic alcohol gel dispenser is available in each accommodation unit;
- A waste container is available, with a non-manual opening and a plastic bag, duly identified;
- A digital infrared thermometer is available in each accommodation unit;
- Cleaning services, included in the stay, can be waived by the guest, previously (at the time of booking or check-in);
- The wine tasting included during the stay is replaced by the offer of two bottles of Morphosis wine (white and red), that are left in the accommodation unit;
- The concierge service works via WhatsApp;
- The payment will be made in advance, by credit card or bank transfer, in order to avoid presential transactions;
- During the pandemic period, we will accept cancellations until 48 hours before the check-in date. If so, the full booking amount will be refunded.
- It is necessary to respect the social distance of 2 meters, and the rules of respiratory etiquette, following the instructions of the DGS;

MORPHOSIS

DOURO WINES & TOURISM

- If you experience symptoms related to Covid-19, have been in contact with infected persons or in places of risk, please inform the health authorities and the owner of the accommodation establishment.

